



**NORTHSIDE**  
DENTAL SOLUTIONS



## YOUR FIRST VISIT

GENERAL, PREVENTATIVE, COSMETIC & CHILDREN'S DENTAL

[northsidedentalsolutions.com.au](http://northsidedentalsolutions.com.au)

# WELCOME TO THE NEW WORLD OF DENTISTRY

## YOUR FIRST VISIT AT NORTHSIDE DENTAL SOLUTIONS

### START YOUR JOURNEY TOWARDS DENTAL HEALTH

We believe that a full comprehensive examination including a thorough tooth, gum, oral cancer and jaw check is the best way to treat people holistically. Without a complete exam, treatment can be performed but pieces of the puzzle might be missed leading to less than optimal outcomes. Our full comprehensive examination includes all X-rays, photos, diagnosis and a written treatment plan with all costs. The cost of the examination is \$85 or No-Gap if you have a health fund. **Your first dental visit will take part in four stages:**

#### 1. WELCOME DISCUSSION

We take a collaborative approach to helping you and need to take the time to understand your situation rather than pushing our views on you. We will discuss your dental journey so far and where you want to go in the future. We will discuss what you like and don't like so we can tailor our service to you. This first stage of the examination is performed outside of the dental chair in a comfortable, safe environment.

#### 2. THOROUGH EXAMINATION

This examination includes:

- An accurate recording and charting of all existing teeth, any missing teeth, existing dental work including fillings, dental crowns, bridges, implants and dentures, and any damaged teeth with cracks, tooth decay and tooth wear.
- An accurate charting of all gum and periodontal tissues for signs of gum disease or gingivitis.
- A thorough examination of the jaw joint (temporomandibular joint or TMJ) for any clicks, creaks or signs of jaw degeneration.

- A comprehensive oral cancer check looking at all soft tissue surfaces of your face and mouth including your lips, tongue, cheeks, floor of mouth and throat.
- A radiographic examination with all X-rays (we don't charge for X-rays, they are free!) to look for hidden problems under old dental work or between the teeth such as tooth decay, abscesses, infection and other issues with the jaw, nose or sinuses.
- A full set of photographs of your mouth to serve as a baseline record and to show you what we can see.

#### 3. EXPLANATION OF FINDINGS

Moving back to the safe, non-clinical environment, we will discuss what we have found in plain language. We will focus on the cause of any problems rather than the fix to make sure we can prevent similar problems in the future. We offer a full range of dental services to help you with all of your concerns. Multiple treatment options are usually available for dental problems. These will be outlined and you will be able to choose the best option to suit your circumstances.

#### 4. PAYMENT OPTIONS

Once you decide on an appropriate treatment plan, a full written plan and quote (that doesn't change!) with all costs will be given to you. Our friendly team will schedule any additional visits needed and walk you through the process step by step. You can either pay upfront at each appointment or use our interest-free direct debit payment plans to get the treatment now but spread the cost over time.

**For more information, contact us today.**



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